

Our responsibility chart clarifies who is responsible for repairs and maintenance. The tenant must always notify Hoas of any faults in the apartment. The tenant is required to maintain the apartment carefully. Any costs caused by carelessness, improper handling or negligence will be charged to the tenant according to the tenant charge sheet.

Carelessness or being unaware of the rules is not an acceptable excuse to avoid paying the charges.

	Respon	Additional instructions
FIRE ALARMS		
Purchasing and maintaining a fire alarm	Hoas	If you are not sure which kind of system is used in the property, you can find out in MyHoas
Testing the fire alarm regularly by pressing the test button	Tenant	
Repairing a removed or broken fire alarm or calling the maintenance company, emergency services or Securitas unnecessarily to check an apartment for fire	Hoas	Always charged from the tenant according to the tenant charge sheet
FIXED APPLIANCES, EQUIPMENT AND FIXTURES IN THE APARTMENT		
Changing light bulbs	Hoas	
Defrosting the freezer and cleaning the defrosting drain hole in the refrigerator	Tenant	Do not use a knife when defrosting your freezer
Repairing or replacing the fixed appliances, furniture or equipment in the apartment	Hoas	
HEATING		
Measuring the temperature in the apartment	Tenant	The temperature should be 21 degrees or higher in the living area
Repairing or replacing radiators or their parts, and purging air out of radiators.	Hoas	
VENTILATION		
Repairing and replacing the exhaust and fresh air vents and filters	Hoas	Do not block air vents!
BATHROOM FIXTURES AND DRAINS		
Cleaning the bathroom floor drain	Tenant	
Cleaning the kitchen and bathroom sink drain trap	Hoas	
Unblocking a clogged drain	Hoas	
Purchasing the plugs for sinks and bathtubs	Hoas	
Fixing and replacing bathroom fixtures, like the sink	Hoas	
ELECTRICAL ITEMS		
Switching an automatic fuse back to working position	Tenant	For instructions, see e.g. www.hoas.fi
Fuses in the fuse box: changing the blown ones	Hoas	
Purchasing an antenna cable or internet cable	Tenant	
Repairing and replacing light switches, power sockets, network sockets, TV aerial and phone sockets	Hoas	
WINDOWS AND DOORS		
Installing shades or Venetian blinds	Hoas	
Repairing or replacing window or door frames, insulation or glass panes	Hoas	
KEYS AND LOCKS		
Repairing a lock	Hoas	
Recoding a lock	Hoas	Will be charged from the tenant if necessary
Removing the wrong kind of key from an iLoq lock	Hoas	Always charged from the tenant according to the tenant charge sheet
OUTDOOR AREAS		
Removing snow from stairs/paths that lead only to the tenant's apartment	Tenant	
Snow plowing work for parking space reserved by tenant	Tenant	Tenant primarily takes care of the snow work on his own parking space

